



APPLICATION FOR WATER/SEWER SERVICE

[ ] START

[ ] TERMINATE

Please complete and submit this form to our Customer Service office via email, fax, or mail.

Required fields are marked with an asterisk (\*).

Applicant Information (ALL APPLICANTS MUST INCLUDE COPY OF DRIVER'S LICENSE AND SIGN THIS FORM)

Customer Type: [ ] Individual [ ] Entity
Applicant Name: \* Social Security Number or Federal Tax ID: \*
Mail-forwarding Address: \*
City: \* State: \* Zip Code: \* Email address: \*
Primary Phone: \* Secondary Phone:
Place of Employment: \* Occupation: \* DOB: \*
Name of additional person authorized to make changes to this account:

Service Address

Note: Some areas are subject to Maintenance Fees, Street Lights Fees, HOA Dues, and Chatham County Sewer charges that are collected by Water Utility Management.

Applicant is: [ ] Owner [ ] Tenant
Street Address: \*
City: \* State: \* Zip Code: \*
County: \*
Lot: Parcel ID: Have you previously had service with the Water Utility Management?
If yes, provide service address below: [ ] Yes [ ] No

Date of Request: \* Note: WUM requires 48 hours' notice to schedule meter reads.
The service date must not fall on a weekend and must not be more than 30 days in the future.
MONTH DAY YEAR

Requested Services\*

In some neighborhoods, WUM has the exclusive right to provide trash service. In other select neighborhoods, WUM will provide trash services and bill as part of your water bill. If available in your area, would you like to receive trash service through WUM?

[ ] YES [ ] NO

Additional Information

All applicants are subject to an Establishment Fee of \$50.00 upon account setup.

DEPOSITS: Service may be subject to one of the following:

Homebuilder Deposit of \$200.00. Refundable upon the sale of the home.

Tenant/Owner Deposit of \$150.00 Refundable upon closure of the account. No deposit required for homeowner unless history of delinquency

Is this a new home construction? [ ] YES [ ] NO

If yes, building permit including lot number, parcel id, and 911 address is required above.

FEES: Depending on your service location, you may be subject to a combination of the following fees.

Meter Fee of \$410.00 required if location needs a new meter set.

Tap Fees or Impact Fees vary. This is calculated to be paid if the location has never had active water service.

If you elect to have a meter installed and to begin water service when paying your Tap Fee, your Meter Fee will be included in the Tap Fee price. If you elect to begin service at a later date, you will be required to pay a separate Meter Fee to have the meter installed.

Do you have any of the following? [ ] Pool [ ] Irrigation System [ ] Water Softener

BILLING: Customers can expect to receive a bill from Water Utility Management approximately every 55-65 days (or six bills a year). We are proactively enrolling customers in Paperless Billing, or eBills. You will receive an emailed snapshot when your bill is ready to be viewed and paid online. You must make sure your email address is correct at the time you sign-up. It is your responsibility to keep your email address updated in the Customer Portal during enrollment. You agree to hold Water Utility Management, LLC harmless for any delay or failure to deliver or receive the paperless Bill notice. If at any point you choose to cancel your eBilling enrollment, you may do so by logging on to your Customer Portal. We will never share your information with third party companies. For more information about this service, please visit WaterGA.com. TERMS & CONDITIONS OF SERVICE: All information regarding our company, including policies, procedures, fees, terms and conditions of service are available on our website at www.WaterGA.com. By signing and submitting this application for service, you warrant that you have read and agree to abide by our policies and terms of service. You also confirm that you understand that no water or sewer service may be used on any property until you have an established utility account with us.

Customer Signature: \* Date: