



Water Utility Management, LLC.

28 Abercorn Street - Savannah, GA 31401

WWW.WATERGA.COM



CUSTOMER CONTACT INFORMATION

Service Location Address (911 Address): _____

Lot Number (if Known): _____

Customer Name: _____

Additional Authorized Contact ¹: _____

Mailing Address: _____

City: _____ State: _____ Zip: _____ - _____

Primary Phone Number ²: _____ **Email Address ³:** _____

Which method of bill delivery would you prefer? *

eBill (Paperless) Paper Billing

Verification Information:

Driver's License #: _____ State: _____

Customer SSN or EIN ⁴: _____ **Date of Birth:** _____

Your information will never be sold or used for marketing purposes.

¹ All authorized contacts are required to verify the same information as the account holder.

² WUM uses an automated call-out system that will alert you in the event of an emergency or planned service interruption. Please provide a reliable phone number to receive these notifications.

³ WUM sends utility bill notices and customer communications by email. eBills contain a snapshot including your bi-monthly bill amount due, account information, and a link to login to the Customer Portal to complete your secure payment. Through the payment portal, you can see full account and billing details, including all account history. We encourage all customers to set up automatic credit/debit card or bank draft payments using the payment portal. Card payments do incur a 3% processing fee, but recurring bank drafts do not include additional fees.

⁴ Individuals can provide their social security number, businesses can provide an Employer Identification Number. These will be used for verification purposes when contacting our office.

By subscribing to our water service, you consent to our Terms and Conditions of Service. These are available for your review on our website, www.WaterGA.com. For questions or concerns, please contact our office at (912) 352-9339.

_____ **Please return this form to our office by one of the following methods:** _____

Mail: PO BOX 1526
Savannah, GA 31402

Email: customercare@WaterGA.com
Fax: (912) 355-4466