



Water Utility Management, LLC.

PO Box 1526 – Savannah, GA 31402



Application for Water/Sewer Service at an Existing Location

Date Submitted *: _____

* indicates required information

1. Location for which you are applying for service *:

Street: * _____

City, State, Zip: * _____

Lot Number (if known): _____

2. Have you had service with WUM before? (Please mark your answer.) YES NO

Previous Address or Account Number: _____

3. Your Contact Information:

Full Name (Last, First, MI, Suffix): * _____

Spouse / Partner Name: _____

Phone Number(s): * Primary: _____

Secondary: _____

E-mail Address: * _____

Date of Birth: _____

Social Security Number or EIN: * _____

Driver's License: * _____ State: _____

4. Mailing Address: *

Street Line: _____

City, State, Zip: _____

County: _____

5. Desired Move-in Date: * _____

6. In some neighborhoods, WUM has the exclusive right to provide trash service. In other select neighborhoods, WUM will provide trash services and bill as part of your water bill. If available in your area, would you like to receive trash service through WUM?

YES NO

7. **Fees:** Depending on your service location, you may be subject to a combination of the following fees:

Type of Fee	Fee Amount	Terms
Establishment Fee	\$50.00	Mandatory for customer account setup at service location.

* If you elect to have a meter installed and to begin water service when paying your Tap Fee, your Meter Fee will be included in the Tap Fee price. If you elect to begin service at a later date, you will be required to pay a separate Meter Fee to have the meter installed. *

8. **Deposits:** Service may be subject to one of the following deposits:

Customer Type	Deposit Amount	Terms
Homebuilder	\$200.00	Refundable upon the sale of the home.
Renter / Non-owner	\$100.00	Refundable when the account is closed.
Homeowner	\$100.00	No deposit unless requested by WUM (history of delinquency on previous service).

- Will you: *
- Own this service location?
 - Rent this service location?

- Are You: *
- A Realtor, agent, etc. with temporary responsibility for location?
 - A homebuilder that is building a home at this location?

If you are a renter or agent, please provide the location Owner or Landlord’s information:


Landlord Name: _____

Landlord Mailing Address: _____

Landlord Phone Number: _____

Landlord E-mail Address: _____

9. **Billing:** Customers can expect to receive a bill from Water Utility Management approximately every 60 days (or six bills a year). We are actively encouraging customers to enroll in **Paperless Billing**, or **eBills**. eBills are safe, secure, and convenient.

- Would you like:**
- E-bill (Paperless) 
 - Paper Bill

Disclaimer: Once enrolled in eBilling (Paperless Billing), you will no longer receive paper bills in the mail. Instead, you will receive an emailed snapshot when your bill is ready to be viewed and paid online. You must make sure your email address is correct at the time you sign-up. It is your responsibility to keep your email address updated in the customer portal as long as you are enrolled in our Paperless Billing service. You agree to hold Water Utility Management, LLC harmless for any delay or failure to deliver or receive the paperless Bill notice. If at any point you choose to cancel your eBilling enrollment and go back to receiving paper bills, you may do so by logging on to your customer portal. We will never share your information with third party companies. For more information about this service, please visit WaterGA.com.

Terms & Conditions of Service

All information regarding our company, including policies, procedures, fees, terms and conditions of service are available on our website at www.WaterGA.com. By signing and submitting this application for service, you warrant that you have read and agree to abide by our policies and terms of service. You also confirm that you understand that no water or sewer service may be used on any property until you have an established utility account with us.

Customer Signature:* _____ Date: _____

Application for service **must** include:

- Copy of photo ID matching the individual requesting service and the same individual listed on the Proof of Residency.
- Building Permit
- Proof of Residency – **one** of the following:
 - Lease : 1st page and signature page, dated and signed by all parties.
 - Deed, Contract, Settlement Statement. (HUD1)

Please allow two (2) business days for our office to process your application and set-up an account in your name. A customer care representative will contact you and provide your new account number for use in paying the deposit and/or establishment fees. Once notified by our office of your new account information, you will have up to three (3) business days to contact our office and remit payment for services to begin.

If services are already available at the service location prior to initial payment, failure to remit payment within three business days will result in service interruption.