



Water Utility Management, LLC.

28 Abercorn Street - Savannah, GA 31401

PO Box 1526 - Savannah, GA 31402

www.WaterGA.com



Application for Water/Sewer Service at an Existing Location

Date Submitted*: _____ *indicates required information

1. Location for which you are applying for service (911 Address)*:

Street*: _____

City, State, Zip*: _____

Lot Number (if Known): _____

2. Have you ever had service with WUM before? ☐ Yes ☐ No

Previous Service Address or Account Number: _____

3. Your Contact Information

Full Name (Last, First, MI, Suffix)*: _____

Spouse/Partner Name: _____

Mailing Address*:

Street _____

Line 2 _____

City, State, Zip: _____

County: _____

Phone Number(s)*: Primary _____

Secondary _____

Email Address*: _____

Date of Birth: _____

Social Security Number or EIN: _____

*Driver's License: _____ State _____

4. Desired Move-In Date: _____

5. In some neighborhoods, WUM has the exclusive right to provide trash service. In other select neighborhoods, WUM will provide trash service and bill as part of your water bill. *If available, would you like to receive trash service through WUM?*

☐ Yes ☐ No

6. Fees: If you are moving into an existing service location, you are subject to the following fees:

Type of Fee	Fee Amount	Terms
Establishment Fee	\$50	(Mandatory) sets up your customer account at a service location

7. Deposits: Service may be subject to one of the following deposits:

Customer Type	Deposit Amount	Terms
Homebuilder	\$200.00	Refundable upon the sale of the home.
Renters/non-homeowners	\$100.00	Refundable when the account is closed.
Homeowners	~\$100	No deposit unless requested by WUM because you have been delinquent on previous service with us.

Do you ☐ Own this service location?
☐ Rent this service location?

Are you ☐ A Realtor, agent, etc. with temporary responsibility for the location
☐ A homebuilder building a home at this location

If you are a renter or agent, please enter the Location Owner/ Landlord's Information:

Landlord Name: _____
Landlord Mailing Address: _____
Landlord Phone Number: _____
Landlord Email Address: _____

8. Billing

WUM will post your utility bill approximately every 60 days (six bills a year). Water Utility Management sends bills and customer notices by **email**. We are happy to accommodate customers who want a paper bill.

Would you like ☐ Electronic (emailed) bill ☐ Paper bill

Disclaimer:

Once you sign up for Paperless Billing, you will no longer receive paper bills in the mail. Instead, you will receive an email when your bill is ready to be viewed and paid online. You must make sure your email address is correct at the time you sign up. It is your responsibility to keep your email address updated in the customer portal as long as you are enrolled in our Paperless Billing service. You agree to hold Water Utility Management, LLC harmless for any delay or failure to deliver or receive the paperless Bill notice. If at any point you choose to cancel your Paperless Billing enrollment and go back to receiving paper bills, you may do so by logging on to your customer portal. We will never share your information with third party companies. For more information about this service, read our Terms and Conditions.

10. Policies and Terms and Conditions of Service

All information regarding our company, including policies and procedures, fees, and our Terms and Conditions of Service, is available on our website, www.WaterGA.com. By signing and submitting this application, you warrant that you have read and consent to abide by our policies and the Terms and Conditions of Service. You also warrant that you understand that no water or sewer service may be used on any property until you have established a utility account.

*Customer Signature: _____

Date: _____

Your submittal **must** include:

- Copy of photo ID matching the person requesting service (must match Proof of Residency)
- Proof of residency copy— **one** of the following:
 - Lease (1st page and signature page, dated and signed by all parties) - Deed, Contract, Settlement Statement (HUD1)

*Please send all documents together because we cannot process incomplete or piecemeal applications.

Please allow **two (2) business days** for us to process your application and create your account. Our representative will contact you and provide you with your account number, which you can use to pay your deposit / establishment fee. Once notified that your application has been approved and account has been setup, you will have up to **three (3) business days** to contact our office and remit payment for service to begin. * Upon receipt of payment, your water service will begin within **one (1) business day**.

* If services are already available at the service location, failure to remit payment within **three (3) business days** will result in service interruption.