



**Water Utility Management, LLC.**  
 621 Stephenson Ave (31405)  
 PO Box 13705  
 Savannah, GA 31416  
 www.WaterGA.com



***Application for Water/Sewer Service at a New Location***

Date Submitted\*: \_\_\_\_\_ **\*indicates required information**

1. Location for which you are applying for service (911 Address)\*:

Street\*: \_\_\_\_\_  
 City, State, Zip\*: \_\_\_\_\_  
 Lot Number (if Known): \_\_\_\_\_

2. Have you ever had service with WUM before?  Yes  No

Previous Service Address or Account Number: \_\_\_\_\_

3. Your Contact Information

Full Name (Last, First, ML Suffix)\*: \_\_\_\_\_

Spouse/Partner Name: \_\_\_\_\_

Mailing Address\*:

Street Line: \_\_\_\_\_  
 City, State, Zip: \_\_\_\_\_  
 County: \_\_\_\_\_

Phone Number(s) \*: Primary \_\_\_\_\_

Secondary \_\_\_\_\_

Email Address\*: \_\_\_\_\_

Date of Birth: \_\_\_\_\_

\*Social Security Number or EIN\*: \_\_\_\_\_

\*Driver's License: \_\_\_\_\_ State \_\_\_\_\_

4. Desired Move-In Date: \_\_\_\_\_

5. In some neighborhoods, WUM has the exclusive right to provide trash service. In other select neighborhoods, WUM will provide trash service and bill as part of your water bill. *If available in your area, would you like to receive trash service through WUM?*  Yes  No

6. Fees: Depending on your service location, you may subject to a combination of these fees:

| Type of Fee       | Fee Amount | Terms   |
|-------------------|------------|---|
| Establishment Fee | \$50       | (Mandatory) sets up your customer account at service location |
| Meter Fee         | \$375      | Paid if your location needs a meter set.                      |

|                         |                |   |
|-------------------------|----------------|---|
| Tap Fee or Impact Fee** | (Varies)+ Cost | Paid if your location has never had active water service in the past. |
|-------------------------|----------------|---|

\*\*If you elect to have a meter installed and to begin water service at the time of paying your Tap Fee, your Meter Fee will be included in the Tap Fee price. If you elect to begin service at a later date, you must pay a separate Meter Fee to have the meter installed.

7. Deposits: Service may be subject to one of the following deposits:

| Customer Type          | Deposit Amountt | Terms   |
|------------------------|-----------------|---|
| Homebuilder            | \$200.00        | Refundable upon the sale of the home.   |
| Renters/non-homeowners | \$100.00        | Refundable when the account is closed.  |
| Homeowners             | \$100           | No deposit unless requested by WUM because you have been delinquent on previous service |

Will you:  Own this service location?

Rent this service location?

Are you:  A Realtor, agent, etc. with temporary responsibility for the location

A homebuilder building a home at this location

If you are a renter or agent, please enter the Location Owner/Landlord 's Information:

Landlord Name: \_\_\_\_\_

Landlord Mailing Address: \_\_\_\_\_

Landlord Phone Number: \_\_\_\_\_

Landlord Email Address: \_\_\_\_\_

## 8. Billing

WUM will post your utility bill approximately every 60 days (six bills a year). Water Utility Management sends bills and customer notices by **email**. We are happy to accommodate customers who want a paper bill.

Would you like:

E-bill (Emailed)

Paper bill

## 10. Policies and Terms and Conditions of Service

All information regarding our company, including policies and procedures, fees, and our Terms and Conditions of Service, is available on our website, [www.WaterGA.com](http://www.WaterGA.com). By signing and submitting this application, you warrant that you have read and consent to abide by our policies and the Terms and Conditions of Service. You also warrant that you understand that no water or sewer service may be used on any property until you have established a utility account.

Customer Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Your submittal **must** include:

- Copy of photo ID matching the person requesting service (must match the person listed on the Proof of Residency)
- Building Permit
- Proof of residency – **one** of the following:
  - Lease (1st page and signature page, dated and signed by all parties)
  - Deed, Contract, Settlement Statement (HUD1)

**\*\*Please send all documents together because we cannot process incomplete or piecemeal applications.**

Please allow **two (2) business days** for us to process your application and create your account. Our representative will contact you and provide you with your account number, which you can use to pay your deposit / establishment fee. Once notified that your application has been approved and account has been setup, you will have up to **three (3) business days** to contact our office and remit payment for service to begin. \* Upon receipt of payment, your water service will begin within **one (1) business day**.

\* If services are already available at the service location, failure to remit payment within **three (3) business days** will result in service interruption.