



CUSTOMER CONTACT INFORMATION

Service Location Address (911 Address): _____

Lot Number (if Known): _____

Customer Name: _____

Additional Authorized Contact ¹: _____

Mailing Address: _____

City: _____ State: _____ Zip: _____ - _____

Primary Phone Number ²: _____ **Email Address** ³: _____

Which method of bill delivery would you prefer? *

Emailed Billing Paper Billing Both

Verification Information:

Driver's License #: _____ State: _____

Customer SSN or EIN ⁴: _____ Date of Birth: _____

Your information will never be sold or used for marketing purposes.

¹ All authorized contacts are required to verify the same information as the account holder.

² WUM has a phone call-out system that will alert you in the event of emergencies and in advance of service interruptions. Please provide a reliable phone number to receive these notifications. * Beginning 2019, WUM will be using **SMS Text Alerts** for account notices and emergency service notifications. Please visit our website for more information and to opt-in to this service!

³ WUM sends utility bills and customer notifications by **Email**. Email bills contain all your account information, and everything you need to complete your payment, including a link to the **payment portal** on our website www.WaterGA.com. Through the payment portal, you can see full account and billing details, including all account history. We encourage all customers to set up automatic credit card or bank draft payments using the payment portal.

⁴ Individuals can provide their social security number, businesses can provide an Employer Identification Number. These will be used for verification purposes when contacting our office.

By subscribing to our water service, you consent to our Terms and Conditions of Service. These are available for your review on our website, www.WaterGA.com. For questions or concerns, please contact our office at (912) 352-9339.

_____ **Please return this form to our office by one of the following methods:** _____

Mail: PO BOX 13706
Savannah, GA 31416

Email: customercare@WaterGA.com
Fax: (912) 355-4466