



## CUSTOMER CONTACT INFORMATION

Service Location Address (911 Address): \_\_\_\_\_

Lot Number (if Known): \_\_\_\_\_

Customer Name: \_\_\_\_\_

Additional Authorized Contact<sup>1</sup>: \_\_\_\_\_

Mailing Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_ - \_\_\_\_\_

Primary Phone Number<sup>2</sup>: \_\_\_\_\_ **Email Address<sup>3</sup>**: \_\_\_\_\_

### Verification Information:

Driver's License #: \_\_\_\_\_ State: \_\_\_\_\_

\*Customer SSN or EIN<sup>4</sup>: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

**Your information will never be sold or used for marketing purposes.**

<sup>1</sup>All authorized contacts are required to verify the same information as the account holder.

<sup>2</sup>WUM has a phone call-out system that will alert you in the event of emergencies and in advance of service interruptions. Please provide a reliable phone number to receive these notifications.

<sup>3</sup>WUM sends utility bills and customer notifications by email. Email bills contain all your account information, and everything you need to complete your payment, including a link to the payment portal on our website [www.WaterGA.com](http://www.WaterGA.com). Through the payment portal, you can see full account and billing details, including all account history. We encourage all customers to set up automatic credit card or bank draft payments using the payment portal.

<sup>4</sup>Individuals can provide their social security number, businesses can provide an Employer Identification Number. These will be used for verification purposes when contacting our office.

**By subscribing to our water service, you consent to our Terms and Conditions of Service. These are available for your review on our website, [www.WaterGA.com](http://www.WaterGA.com).**

For questions or concerns, please contact our office at (912) 352-9339.

Please return this form to our office by one of the following methods:

Mail: PO BOX 13706  
Savannah, GA 31416

Email: [customercare@WaterGA.com](mailto:customercare@WaterGA.com)  
Fax: (912) 355-4466