



Water Utility Management, LLC.

621 Stephenson Ave (31405)
PO Box 13705
Savannah, GA 31416
www.WaterGA.com



Application for Water/Sewer Service at a New Location

Date Submitted*: _____ *indicates required information

1. Location for which you are applying for service (911 Address)*:

Street*: _____
City, State, Zip*: _____
Lot Number (if Known): _____

2. Have you ever had service with WUM before? [] Yes [] No

Previous Service Address or Account Number: _____

3. Your Contact Information

Full Name (Last, First, ML Suffix)*: _____

Spouse/Partner Name: _____

Mailing Address*:

Street Line: _____
City, State, Zip: _____
County: _____

Phone Number(s) *: Primary _____

Secondary _____

Email Address*: _____

Date of Birth: _____

Social Security Number or EIN: _____

*Driver's License: _____ State _____

4. Desired Move-In Date: _____

5. In some neighborhoods, WUM has the exclusive right to provide trash service. In other select neighborhoods, WUM will provide trash service and bill as part of your water bill. If available in your area, would you like to receive trash service through WUM? [] Yes [] No

6. Fees: Depending on your service location, you may be subject to a combination of these fees:

Type of Fee	Fee Amount	Terms
Establishment Fee	\$50	(Mandatory) sets up your customer account at service location
Meter Fee	\$250	Paid if your location needs a meter set.

Tap Fee or Impact Fee**	(Varies)+ Cost	Paid if your location has never had active water service in the past.
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**If you elect to have a meter installed and to begin water service at the time of paying your Tap Fee, your Meter Fee will be included in the Tap Fee price. If you elect to begin service at a later date, you must pay a separate Meter Fee to have the meter installed.

7. Deposits: Service may be subject to one of the following deposits:

Customer Type	Deposit Amount	Terms
Homebuilder	\$200.00	Refundable upon the sale of the home.
Renters/non-homeowners	\$100.00	Refundable when the account is closed.
Homeowners	\$100	No deposit unless requested by WUM because you have been delinquent on previous service

Will you: Own this service location?

Rent this service location?

Are you: A Realtor, agent, etc. with temporary responsibility for the location

A homebuilder building a home at this location

If you are a renter or agent, please enter the Location Owner/Landlord's Information:

Landlord Name: _____

Landlord Mailing Address: _____

Landlord Phone Number: _____

Landlord Email Address: _____

8. Billing

WUM will post your utility bill approximately every 60 days (six bills a year). Water Utility Management sends bills and customer notices by **email**. We are happy to accommodate customers who want a paper bill. WUM charges a \$1.00 fee for each paper bill.

Would you like:

Electronic (emailed) bill

Paper bill

10. Policies and Terms and Conditions of Service

All information regarding our company, including policies and procedures, fees, and our Terms and Conditions of Service, is available on our website, www.WaterGA.com. By signing and submitting this application, you warrant that you have read and consent to abide by our policies and the Terms and Conditions of Service. You also warrant that you understand that no water or sewer service may be used on any property until you have established a utility account.

Customer Signature: _____ Date: _____

Your submittal **must** include:

- Copy of photo ID matching the person requesting service (must match the person listed on the Proof of Residency)
- Building Permit
- Proof of residency – **one** of the following:
 - Lease (1st page and signature page, dated and signed by all parties)
 - Deed, Contract, Settlement Statement (HUD1)

****Please send all documents together because we cannot process incomplete or piecemeal applications.**

Please allow **two (2) business days** for us to process your application and create your account. Our representative will contact you and provide you with your **account number**, which you can use to pay your deposit and establishment fee. Upon receipt of payment, your water service will begin within **one (1) business day**.